

Jet Towel

Frequently Asked Questions



Q1: What are the Mitsubishi Jet Towel hand dryer's advantages over typical air-type hand dryers and paper towel dispensers?

A1: 1) Speed

From the user standpoint, the biggest advantage is fast drying time. Compared with the 30 to 40 seconds required by typical air dryers, the Jet Towel hand dryer reduces the time to 5-6 seconds.

2) Cost

Once up and running, you will notice significant cost savings with the Jet Towel. For example, a restroom that is used 400 times in a day, will save an estimated \$3,764 annually. The more it's used, the greater the savings.

3) Sanitation

Since there is absolutely no contact with the hands, Jet Towel usage is very sanitary, and because no paper waste is generated, it offers the added benefit of keeping the washroom environment clean and tidy.

4) Environmental Friendliness

With the Jet Towel, paper waste is completely eliminated, meaning fewer natural resources consumed. This new and cutting-edge product reflects positively on facility operations.

5) Simple Maintenance

Water from your hands is collected in the unit's drain tank, keeping the floors clean and dry. With no more towel dispensers requiring refills, there's no more paper waste to pile up. The Jet Towel is designed for ease of maintenance.

6) Design Factor

At first glance, you immediately notice the stylish design of the Jet Towel. This design adds a 'wow' factor to almost any restroom.

Jet Towel

Frequently Asked Questions Cont.



Q2: How is the drying time reduced?

A2: The Jet Towel reduces drying time in two ways: First, the Jet Towel blows high velocity air onto both sides of the hands simultaneously, reducing the overall drying time. Secondly, hands are inserted flat into the Jet Towel ensuring that the maximum surface area is dried quicker.

Q3: Isn't the Jet Towel hand dryer more expensive than other types of hand dryers?

A3: Some conventional dryers are available for less than a thousand dollars (US). However, with so many users being dissatisfied with the longer 30-40 second drying time, many refrain from using them altogether. The Jet Towel hand dryer, even at a higher price, is certain to eliminate these type of user complaints. Also, with the difference in drying time between the Jet Towel and conventional dryers, you will need fewer units of the Jet Towel to accommodate the same number of users.

Q4: What is the usable life of the unit?

A4: Product life is determined by motor operation. Assuming use at an average rate of 400 times a day, this would give the Jet Towel a life expectancy of at least seven years.

Q5: What do first-time users need to know?

A5: The Jet Towel hand dryer is provided with explanatory stickers that provide simple instructions for first-time users.

Q6: Is there any potential harm from keeping the hands inside the unit longer than necessary?

A6: To prevent potential abuse or misuse, the Jet Towel hand dryer incorporates a built-in timer that automatically halts operation after 30 seconds. Once the hands are removed, the unit resets and resumes normal operation.

Jet Towel

Frequently Asked Questions Cont.



Q7: Can people with disabilities use the Jet Towel hand dryer?

A7: Absolutely. The Jet Towel hand dryer is easy to access for people with disabilities, and has the additional bonus of keeping the floors dry.

Q8: Can the unit be plugged into a conventional AC wall outlet?

A8: No, the unit requires direct wiring.

Q9: Can the Jet Towel hand dryer be used in locales with high temperature?

A9: The Jet Towel hand dryer design presumes use at ordinary room temperatures. If the unit is to be utilized at a location with higher than normal temperatures, it is advised that the necessary wiring precautions be taken. In general, the unit should not be used in any area where the temperature regularly exceeds 40 degrees Celsius (104 degrees Fahrenheit).

Q10: Is extra wall reinforcement required when installing?

A10: Extra reinforcement isn't required for installation, but in the case of mounting on concrete walls, metal, or wood, screw plugs are advisable.

Q11: Isn't the Jet Towel noisy?

A11: The JT-SB216DS, set to the "High" position, produces approximately 65dB of noise, or about the same level as existing hand dryers. But since warm air-type hand dryers operate considerably longer (30-40 seconds) than the 5-6 seconds needed for the Jet Towel, overall noise exposure is reduced.